Enabling E-Prescribing In Your Practice with Rcopia® and EPCS Gold℠ from DrFirst

A Quick Tip Guide

♥CVS Health
Enabling E-Prescribing in your practice with Rcopia and EPCS Gold from DrFirst

- New York’s I-STOP Law

Benefits of E-Medication Management

Rcopia: #1 Stand-Alone Legend Drug E-prescribing Software

EPCS Gold: #1 in Controlled Substance E-prescribing

DEA Requirement: Identity Proofing

DEA Requirement: Two-Factor Authentication

DEA Requirement: Logical Access Control

Register Via ROPES

Write Your First Controlled Substance Prescription
New York’s I-STOP Law

Internet System for Tracking Over-Prescribing Act

Signed into law 2012
Effective as final regulation March 27, 2013

Requirement 1: Providers are required to query the state prescription monitoring program (PMP)

Requirement 2: All prescriptions must be sent electronically by March 27th, 2016

Bureau of Narcotics Enforcement Update:
https://www.health.ny.gov/professionals/narcotic/whats_new.htm
Requirement 1: Access the PMP

- New York Department of Health (NYDOH) maintains an on-line database accessible to DEA-licensed practitioners in NYS.

- In its first three days of use, the PMP helped discover at least 200 instances of doctor shopping.

- Prescribers may delegate the responsibility to consult the database to their office staff.

- There are a few exceptions to the “duty to consult”
  - Veterinarians
  - Practitioners who have been granted a waiver by the DEA.
Mandatory Universal E-Prescribing

Requirement 2: By March 27, 2016, ALL prescriptions issued in New York State must be electronically transmitted, with a few exceptions.

- Includes all legend drugs (eRx)
- Includes controlled substances – Schedules II-IV (EPCS)
New York State

Controlled Substance Epidemic

- In recent years, drug overdoses have become a leading cause of death in the United States, surpassing deaths caused by gunshots or suicide, and second only to motor vehicle fatalities\(^1\).

- The number of drug overdose deaths - a majority of which are from prescription drugs - has increased by 56% since 1999\(^2\).

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In New York State…

- Narcotic painkillers scripts increased from 16.6M in 2007 to nearly 22.5M in 2010
- Between 2007 and 2010, Oxycodone prescriptions rose 82% and doubled between 2008 and 2011

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Improve Patient Safety

• 7,000 deaths occur each year in the US, due to adverse drug events related to paper-based prescriptions

• As much as 28% of paper-based prescriptions never make it to the pharmacy
Simplify Your Workflow

- Securely write and send electronic prescriptions from any desktop, laptop, or mobile device
- Bookmark your frequent used medications
- Save your sig preferences for easier and quicker prescribing
- Quickly see which medications are covered by formulary
- Check for potential adverse drug reactions within the e-prescribing workflow
- Send pharmacy notes during sig creation
- Automatically append coupons and pharmacy savings to eligible prescriptions
- Spend staff time helping patients instead of phone calls with pharmacies
Benefits of E-Medication Management with DrFirst

- E-Prescribing of legend and controlled drugs is available in a single workflow, printing and faxing no longer required
- DEA-approved, online Identity Proofing, Logical Access Control, and Two Factor Authentication (TFA)
- Real-time prescription monitoring
- Increased prescription fill rates of up to 20%
- Instant access to medication history
- Robust clinical and formulary alerts
- Electronic prior authorization and adherence support tools
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Rcopia from DrFirst

• The #1-Ranked Stand-Alone E-prescribing Platform
• All of the advantages of integrated medication history without having to commit to an EHR:
  • Medication adherence tools
  • Electronic prior authorization
  • Legend drug e-prescribing
• First ever stand-alone e-prescribing solutions endorsed by the AMA
• The e-prescribing solution recommended by the Medical Society of the State of New York
Rcopia from DrFirst

- Be up and running in a few weeks, including
  - Implementation
  - Staff training
- Improve practice efficiency and patient safety
- Integrated Patient Advisor℠ Tools Including
- Medication Adherence Patient Support
- Electronic Prior Authorization
- Award-Winning Customer Support and User Training
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EPCS Gold from DrFirst

- The first ever end-to-end solution for controlled substance e-prescribing, fully-compliant with:
  - The DEA Interim Final Rule
  - NIST Identity Proofing Requirements
  - Surescripts White Coat of Quality Certification
- Check controlled drugs for clinical alerts
- Simple Identity Proofing and Two-Factor Authentication
- Help prevent doctor shopping and controlled substance abuse

* State restrictions apply. Visit [www.drfirst.com/epcsmap](http://www.drfirst.com/epcsmap) to learn more about e-prescribing of controlled substances in your state
E-Prescribing of Controlled Substances

The DEA requires the following for a provider to send controlled substance e-prescriptions:

1. Identity Proofing
2. Logical Access Control
3. Two-factor Authentication

The following data is required to be on each controlled-substance e-prescription:

1. Sign and issue date
2. Patient name and address
3. Drug name, strength, dosage form
4. Quantity prescribed and directions for use
5. Name, address; and registration number of the practitioner
Enabling e-prescribing of controlled substances (EPCS) is a multi-step process involving multiple individuals from your practice, and often takes several weeks to complete.

- Be sure to give yourself enough time to complete all steps prior to March 27, 2016, when the I-STOP mandate goes into effect
- Providers who do not comply with the I-STOP mandate can be subject to a fine or revocation or suspension of professional license
- This Quick Tip Guide provides a framework for each step you will need to complete to enable EPCS
- Contact your vendor with additional questions
Verify Version: Rcopia & EPCS Gold

Look up the software version for your EHR/E-prescribing platform

- Typically includes a name and a series of numbers
- Open your EHR of DrFirst’s Rcopia in a web browser
- Click on the e-prescribe link if you are using an EHR, or find the toolbar if you are using Rcopia
- Click on EPCS Gold in the toolbar on the e-prescribing screen
- If EPCS is enables in your system, move on to the next step: Identity Proofing

Otherwise…

Check if Complete: ☐
If your version is not certified…

• Contact DrFirst at (866) 263-6511
• Find out if your version can be upgraded to a version certified to do EPCS
• If your version can be upgraded to certified version:
  • Initiate the process to be upgraded
  • Once upgraded to a certified version, you can move on to the next step
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All providers affiliated with a healthcare organization who have undergone the organization’s credentialing process may be eligible to leverage its credentialing process to satisfy the **DEA's Institutional Identity Proofing requirement**.

If so, providers may be able to forgo the online identity proofing process altogether and onboard to EPCS gold via DrFirst’s InfinID service.

Check with DrFirst or your hospital’s credentialing office for details.
DrFirst’s InfinID service uses Experian to complete identity proofing services for individual providers. To complete the process, you must have:

1. An email invitation from EPCS Gold to start the identity proofing process
2. Driver’s License
3. Personal credit card
   - Financial-related questions may be presented online using data on file with Experian
   - The questions are specific and should only be answerable by the individual
   - The credit card is used to verify the individual
DEA Requirement: ID Proofing

Binding of the Two-Factor Authentication Device

To complete the process, you must successfully complete the ID proofing process and also bind your identity to the two-factor authentication device you have chosen to use.

1. Follow the prompts on the screen to complete the ID proofing process
2. Enter the serial number of the two-factor authentication device you have chosen to use to sign and send controlled substance prescriptions
3. Once you have completed the ID proofing process, you can now start the process to enable access to the functionality in Rcopia and EPCS Gold

Check if Complete: ☐
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DEA Requirement: Two Factor Authentication

Multi-Factor Authentication: A combination of two or more factors

- **Something You Know**
  - Ex. Password or Pincode

- **Something You Have**
  - Ex. One-Time Password (OTP), Generating FOB or Mobile App, Smart Card

- **Something You Are (Biometric)**
  - Ex. Fingerprint
EPCS Gold supports multiple two-factor authentication solutions:

Symantec VIP Access one-time password (OTP)
- Fob that can be put on a keychain that displays a number than changes every 30 seconds
- Mobile app – Available for iPhone, Android, Windows Phone and Blackberry. Works the same as the fob but negates the need to carry an additional devices

Imprivata’s Confirm ID™
- Fingerprint biometric solution fully integrated into EPCS enabling providers to sign and send a controlled substance prescription with a swipe of their fingerprint when used with a password

RSA SecurID one-time password (OTP) fob & mobile app
- Must be issued by your healthcare organization after institutional identity proofing has been completed
- RSA will be fully supported in EPCS Gold in March 2015 in time for I-STOP
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DEA Requirement: Logical Access Controls

You should closely follow your vendor’s instructions and screen shots to properly configure Rcopia and EPCS Gold.

What you’ll need:

1. You
2. The two-factor authentication device that is now bound to your identity
3. Your DEA number
4. Your National Provider ID
5. Your practice administrator or someone else who can confirm that you are approved to sign and send EPCS
DEA Requirement: Logical Access Controls

Two individuals within the practice, including a DEA registrant, must set controls to ensure that only individuals legally authorized to sign controlled substance prescriptions are allowed to do so.

1. Identify the provider being enables to perform EPCS
2. Enable EPCS module
3. Validate provider information, like DEA number
4. Associate and test the two-factor tool (fob/scanner/smartphone app) with the provider’s profile
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Register Software via ROPES

Once you have all the EPCS components in place, New York requires that you register your EPCS certified system with the Board of Narcotic Enforcement (BNE). This can be done online through ROPES, which is “Registration for Official Prescriptions and E-prescribing Systems”. Although in certain situations, you will need to file paper registration forms instead.

What you’ll need:

1. A Health Commerce System (HCS) Login
   - After you log in, under “MY CONTENT” click on “All Applications”
   - Click on “R”
   - Scroll down to ROPES and double click to open the application. You may also click on the “+” to add the ROPES application under “My Applications” on the left side of the screen
   - If you don’t have an HCS account, you can apply for one here: [apps.health.ny.gov/pubdoh/comdir/edoc/edocmed/](http://apps.health.ny.gov/pubdoh/comdir/edoc/edocmed/)

2. Your email address and telephone number

3. EHR/E-prescribing Certified Software Application Name: EPCS Gold

4. EHR/E-prescribing Certified Software Version Number: 2

5. EHR/E-prescribing Vendor Name: DrFirst

6. Internet access and a web browser like Internet Explorer, Chrome, or Firefox
Register Software via ROPES

Updating your registration

ROPES will require you to re-register your certified software application:

- If you change your e-prescribing software vendor or version number, including mandatory updates from your vendor
- At least every 2 years, or sooner if the DEA requires a new third party audit of the software

Check if Complete: ☐
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🔹 Write Your First Controlled Substance Prescription
Congratulations! You’ve completed the EPCS upgrade and registration process!

- You may now write controlled substance prescriptions electronically in New York State
- Be sure to check the PMP database (accessed via the HCS) PRIOR to writing a controlled substance prescription
- You must use two-factor authentication every time you write a prescription for a controlled substance
  - TIP: Be sure to have your hardware of mobile device handy
- You will need to notify the State of New York within 24 hours if you lose your FOB or smartphone