



Backline Overview: Telehealth Care Coordination in Real-Time



Telehealth is an essential tool for all healthcare professionals, making it seamless to move between a message and face-to-face live conversations. Whether you're using it full-time or occasionally, video appointments help reduce no-shows, expand your caseload, and allow you to work from anywhere. Telehealth can be easily used for trainings, curbside consults, and in-home patient care—allowing you to provide better care. Backline®'s telehealth solution is simple for providers, patients, and administrators.



Deliver In-Home Patient Care

Care providers can deliver timely and convenient care to patients in the comfort of their own home, helping reduce hospital readmissions



Consultations and Training

Easily consult with home-base nursing staff, doctors, and specialists from the field, mitigating in-office time and travel costs for specialty consults



Quick Check-Ins

Simple-to-use video chats can reduce no-shows, ensure compliance with medication protocols, and allow for remote patient diagnostics



One-on-One Sessions

Provide virtual counseling for behavioral and mental health patients



Early Intervention

Proactive patient engagement and early intervention helps patients with chronic disease manage their conditions



Visit drfirst.com for more information

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