

# Meaningful Data Informs Meaningful Interventions for Pharmacists at UM Baltimore Washington Medical Center

## Introduction

This case study of the University of Maryland Baltimore Washington Medical Center is based on a December 2021 survey of MedHx customers by TechValidate, a third-party research service.

“DrFirst MedHx Companion provides real-world and real-time data on patient adherence that allows meaningful interventions during patient encounters and allows us to proactively ensure patients have access to and understanding of their medications.”

Henry Lederer, PharmD, Clinical Pharmacy Coordinator, Emergency Medicine, University of Maryland Baltimore Washington Medical Center

## Challenges

The business challenges that led UM Baltimore Washington Medical Center to evaluate and ultimately select MedHx:

- Incomplete medication history data
- Patients not taking meds as directed
- Duplicate medications
- Wrong medication ordered, and/or the wrong patient selected

The primary sources of readmissions:

- Medication non-adherence
- Nursing home
- Difficulty following home care and/or complications from home care

## Use Case

Most effective methods or tools when helping their patients adhere to their treatment plans:

- MedHx Companion
- Interviews with patients and family members
- Meds to beds program

## Results

UM Baltimore Washington Medical Center achieved the following results with MedHx:

- Feels their patient records are 75% complete

### Company Profile

Company:  
**University of Maryland Baltimore Washington Medical Center**

Company Size:  
**Large Enterprise**

Industry:  
**Healthcare**

### About MedHx

With MedHx, pharmacists save time on medication reconciliation, clinicians have a more complete medication history at the point of care, and patients stay safe with less chance of adverse drug events.

Learn More:  
[MedHx](#)