



Release Notes

Rcopia4 Web

Version 4.31.2

Date: March 3, 2020

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Overview

DrFirst is releasing Rcopia4 Web version 4.31.2. Upon receipt of this document, clients are requested to start reviewing and testing any changes in their test environment as soon as possible. The updates in this release impact the following users:

- Engine
- Single Sign-On
- Affiliates

Please consult your Account Manager and/or Technical Project Manager for any questions or concerns.

Release to Staging: 03/03/2020






Release to Production: 03/10/2020

System Requirements

Rcopia4 *does not* fully support older browser versions.

- The minimum browser resolution required for Rcopia4 to function correctly is a minimum width of 768 pixels
- JavaScript support must be enabled in order to utilize Rcopia4

Below is a list of the most commonly used browsers and the lowest supported version.

 Internet Explorer	v9 and above
 Firefox	v20 and above
 Chrome	v25 and above
 Safari	v5 and above
 Opera	v11 and above

Incidents Resolved

Incident Name	Description
<p>TS1-25779 Pregnant and Breastfeeding settings are not retained.</p>	<p>Issue: If a user checked off that a patient was either pregnant or breastfeeding and then navigated to a different screen within Rcopia, the pregnant and breastfeeding documentation was not saved. Resolution: Pregnant and breastfeeding documentation is now retained when checked on the patient summary.</p>
<p>TS1-25743 When prescribing controlled substances, duplicate prescriptions are created.</p>	<p>Issue: When users prescribed controlled substances, the system did not have logic in place to prevent accidental creations of duplication prescriptions. Resolution: Logic has been introduced that will no longer allow prescriptions to be duplicated accidentally.</p>
<p>TS1-26037 Users are unable to add a pharmacy and save prescriptions if the patient did not already have a default pharmacy defined.</p>	<p>Issue: Users were unable to save prescriptions and were presented with an error if the patient did not already have a default pharmacy defined. Resolution: Rcopia will now allow for a new pharmacy to be added and the sig to save successfully.</p>
<p>TS1-25880 The last written date in active medications does not reflect last modified date.</p>	<p>Issue: If a provider agent sent a prescription to the pharmacy and queued it up for the provider to sign later, the last written date would update to the time the provider signed off on the prescription instead of the last written date when the provider agent sent the prescription. Resolution: The last written date will now always represent the date the prescription was transmitted to the pharmacy.</p>

Contact Information

If you need to contact DrFirst for further details regarding this release, please note the following contact information.

24/7 Customer Support – (866) 263-6512 or login to the [JIRA Service Desk Portal](#)
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