Release Notes

Rcopia4 Web

Version 4.27

Date: September, 2019

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Overview

DrFirst is releasing Rcopia4 Web version 4.27.   This release includes many incident fixes but does not include any enhancements. Upon receipt of this document, clients are requested to start reviewing and testing any changes in their test environment as soon as possible. The updates in this release impact the following users:

☐ Engine   ☒ Single Sign-On   ☐ Affiliates

Please consult your Account Manager and/or Technical Project Manager for any questions or concerns.

Release to Staging: 09/10/2019

Release to Production: 09/17/2019

System Requirements

Rcopia4 *does not* fully support some of the older browser versions.

- The minimum browser resolution required for Rcopia4 to function correctly is a minimum width of 768 pixels.
- JavaScript support must be enabled in order to utilize Rcopia4.

Below is a list of the most commonly used browsers and the lowest supported version.
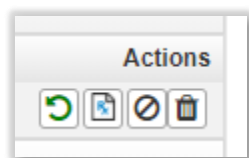
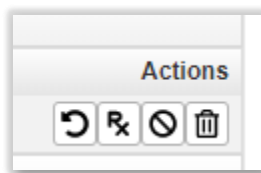|	
Internet Explorer	v9 and above
Firefox	v20 and above
Chrome	v25 and above
Safari	v5 and above
Opera	v11 and above

Application Update

Action Icon Changes

The action icons in the Rcopia4 Web user interface have been changed slightly. These are the icons that users click in order to take actions in the application. For example, here are the icons that are available for an active medication record for actions Renew From Medication, Prescribe From Medication, Stop, and Delete:

Previous Icon Design   New Icon Design:

We made these changes as part of the fix for incident TS1-25147, noted below. The previous icons used third-party font scripts that caused the icons to not display for partner users where these scripts were prohibited due to security policies in the partner's hosting environment. The new icons reside entirely within the Rcopia domain.

Incident Fixes

Incident Name	Description
TS1-25140 Users are directed to login page when attempting to SSO.	Issue: When launching in from the EHR to Rcopia, users were directed to the Rcopia 4 login page and were prompted to enter a username and password. Resolution: Users are now taken to the landing page specified in the SSO URL.
TS1-24935 Cannot sign prescription (embedded widget).	Issue: An embedded widget user was not able to complete certain prescriptions. Resolution: This issue was fixed in release 4.26. The partner can upgrade to 4.26 or 4.27 to fix the issue.

TS1-25046 First login attempt after IDP doesn't activate account.	Issue: Providers who were IDPVerified and in an enrolled active status would get an error message upon first SSO to Rcopia. Resolution: Accounts will now auto-activate after provider's first SSO to Rcopia.
TS1-25069 Inappropriate 140 character limit warning message appears.	Issue: A prescription with sig information of 140 characters triggered a warning message alerting users they exceeded the character limit. Resolution: The warning message no longer appears if the character limit is not exceeded.
TS1-25099 Unable to inactivate or reactivate a problem created via the send_problem API.	Issue: Users would receive an error when trying to inactivate a problem that was created via a send_problem API call. Resolution: Users are now able to inactivate and reactivate problems that are created via the send_problem API.
TS1-25167 Discharge prescriptions are discontinuing automatically.	Issue: When a discharge prescription created using the send_prescription API was sent, the stop date would default to "today's" date. Resolution: The stop date is no longer defaulting to the current date. If a stop date is sent in the API, that date will persist with the prescription. Otherwise the stop date will be set to the prescription's duration and refills, if know, or to one year from the prescription date.
TS1-25147 Icons not displaying after SSO to Rcopia4.	Issue: When a user would SSO to Rcopia4, many icons would be missing from the screen. Resolution: All icons now display upon SSO to Rcopia4. See the Application Update above.
TS1-25119 Able to create a new patient from a renewal request for an unknown patient.	Issue: When a user in Single Patient Mode used the "Create Alias" Search feature to link an unknown patient from a renewal request to a known patient in Rcopia, the user was also able to see and use the "Add Patient" button to create a new patient record. Resolution: We removed the "Add Patient" button, as adding patient records is not allowed in Single Patient Mode.

TS1-25129 Org favorites are not appearing for new users.	Issue: Org favorites were not displaying for new users created in a practice. Resolution: Org favorites are now viewable by all new users.
TS1-24957 Providers are unable to save and review pending prescriptions without being assigned to a vendor location.	Issue: A provider who was not assigned to a vendor location was unable to save or review pending prescriptions. Resolution: Providers are now able to save and review pending prescriptions even if they are not assigned to a vendor location.
TS1-24467 New Jersey print issues with height and weight	Issue: The patient height and weight on prescriptions printed from a New Jersey location were overprinting the prescription date. Resolution: We moved the height and weight to print below the patient address.

Contact Information

In the event that you need to contact DrFirst for further details regarding this release, please note the following contact information.

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