Release Notes

Rcopia4 Web

Version 4.32.3

Date: May 2020

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Overview

DrFirst is releasing Rcopia4 Web version 4.32.3.   Upon receipt of this document, clients are requested to start reviewing and testing any changes in their test environment as soon as possible. The updates in this release impact the following users:

☐ Engine ☒ Single Sign-On ☒ Affiliates

Please consult your Account Manager and/or Technical Project Manager for any questions or concerns.

Release to Staging: 05/05/2020

Release to Production: 05/12/2020

System Requirements

Rcopia4 *does not* fully support older browser versions.

- The minimum browser resolution required for Rcopia4 to function correctly is a minimum width of 768 pixels
- JavaScript support must be enabled in order to utilize Rcopia4

Below is a list of the most used browsers and the lowest supported version.

Internet Explorer	v9 and above
Firefox	v20 and above
Chrome	v25 and above
Safari	v5 and above
Opera	v11 and above

Incidents Resolved

Incident Name	Description
TS1-26176 Users are stuck on prescribe medication screen after clicking on medication favorite.	**Issue:** If users clicked the "Create New Prescription" button and then selected a favorite from the star dropdown, they would be taken to the prescribe medication screen. Users were unable to navigate away from this screen. **Resolution:** Users can now use their favorite medications and successfully complete the prescribing flow.
TS1-26116 Wrong DEA displays on medication review screen.	**Issue:** The DEA number on the medication review screen is not populating correctly if a provider has multiple DEA numbers. When the prescription was printed, the correct DEA number was printed. **Resolution:** A provider's correct DEA number will now display on the medication review screen.
TS1-26114 The last update username is not stored with the allergy record.	**Issue:** If a user updated a patient's allergies in Rcopia, their username was not returned in the update_allergy API response. **Resolution:** We will now return the correct username in the Rcopia update response to represent the user who last made changes to the allergy widget.
TS1-26101 Prescription report provider dropdown list does not update when location is changed.	**Issue:** If a provider is linked to multiple locations and switched from one location to another, the provider dropdown list in the prescription report did not update to show the providers associated with the new location. **Resolution:** The provider dropdown list in the prescription report will now update correctly when users switch locations.
TS1-26067 Users are unable to logout of Rcopia4.	**Issue:** Users were unable to click "logout" and be directed back to their EMR when the EMR partner had specified a URL to call upon logout. When a user selected the logout (Return to EMR) button, they were taken to a page that said, "Not Found". **Resolution:** We have resolved the issue with the logout URL and users will now be able to logout successfully and the specified logout URL will be called.
TS1-26039 SSO-207 error presented when users launch Rcopia.	**Issue:** When users launched Rcopia, they were being presented with an SSO-207 error screen.

	Resolution: We have resolved an issue with Rcopia3 to Rcopia4 redirects. Users can now lunch Rcopia successfully.
TS1-26028 The prescription status remains at "pending refill" instead of "approved".	**Issue:** When a user acted on a pharmacy change request by using the "Choose New Drug" option, and subsequently completed the approval by using the "Print don't Send" option, the prescription was left in a "pending refill" status. When the EMR partner downloaded the change request, the status remained "pending_refill" in the update_rxchange API response. **Resolution:** When a user completes a change request approval with a drug change, the message status in update_rxchange is now returned as "approved".
TS1-26016 Toggle icons are delayed in appearing on right side of Rcopia screens.	**Issue:** The toggle buttons on the right side of the Rcopia screen are delayed. When a user navigates to any screen in patient context other than the patient summary screen, they should be able to see the toggle buttons on the right. **Resolution:** Users will now see the toggle buttons as soon as they navigate to any screen in patient context other than the patient summary screen.
TS1-25944 Medication stop date is not correct.	**Issue:** If a user's machine was set to any time zone other than Eastern and they added a medication and then stopped it, the stop date would be reflected incorrectly. **Resolution:** The stop date will now be correctly shown based on the actual date the user stopped the medication.
TS1-25853 Meaningful Use reports not populating data.	**Issue:** Data was not populating into the Meaningful Use reports based on user actions. **Resolution:** We have made a configuration change that will now allow Meaningful Use reports to pull appropriate data in production.
TS1-25837 Ability to control the "Frequently Asked Questions" link in Utilities.	**Issue:** Partners would like the ability to prevent their users from accessing the Frequently Asked Questions link under the utilities menu. **Resolution:** The FAQ_URL customization feature that allowed a custom FAQ URL has been removed in Rcopia4. Partners may still have the default Rcopia FAQ suppressed, but they may not have the FAQ link directed to a custom external page. If the FAQ_URL field is set to "null" or "default", the FAQ URL link is available. If the FAQ_URL field is set to anything other than "null" or "default", the FAQ URL will be suppressed.

TS1-25537 Customization portal not updating when practice migrates to a new partner.	**Issue:** An old customization profile was displaying for a practice that they were no longer attached to. **Resolution:** If a practice moves from one partner to another, the old customization profile will no longer be shown, and we will respect the end dates of the contracts so the newest contract date and associated profile will be respected.
TS1-25503 The "All Providers" option in the prescription report panel does not filter by the Rcopia_id_access_list.	**Issue:** When a user's access was restricted to a specific provider, they were still able to access prescriptions created by other providers. **Resolution:** The provider dropdown filter will now be limited to the Rcopia ids or external ids provided in the access list.
TS1-25461 Minimizing the patient advisor toolbar in Rcopia4 covers icons in the patient reference bar.	**Issue:** When users minimized the patient advisor toolbar, the minimized tab covered icons in the patient reference bar and they were not clickable. **Resolution:** We have lowered the patient reference bar so when the patient advisor toolbar is minimized, it no longer covers and prevents access to icons in the patient reference bar.
TS1-25425 Start date for medications is being returned incorrectly in update_medication response.	**Issue:** When a user created a new medication record and used the "Today" button to set the start date, the start date could be returned as a different date in the update_medication API response depending on the client's time zone **Resolution:** We will now store "today" adjusted for the time zone of the user who enters the start date. The update_medication response will return the start date in Eastern time but adjusted to reflect the offset from the recording user's time zone.
TS1-25061 Staff username is not displaying in prescription "Dr/Staff" information.	**Issue:** When a staff member creates a pending prescription, the staff member's name is not displayed when the user hovers over the "Dr/Staff" information in the prescription report. **Resolution:** Clinical staff member information will now display on the prescription report if they generated or acted on a prescription.
TS1-23843 The drug schedule of the pharmacy state is being respected when sending EPCS prescriptions.	**Issue:** When controlled substances are being written to pharmacies outside the prescribing state, the error, "DEA schedule does not match the schedule calculated by EPCS" is appearing.

	Resolution: The drug DEA schedule should match the prescribing state and not the pharmacy state. We have resolved the issue and the error message will no longer present when prescribing a drug from one state and transmitting to a pharmacy in another state.

Contact Information

If you need to contact DrFirst for further details regarding this release, please note the following contact information.

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